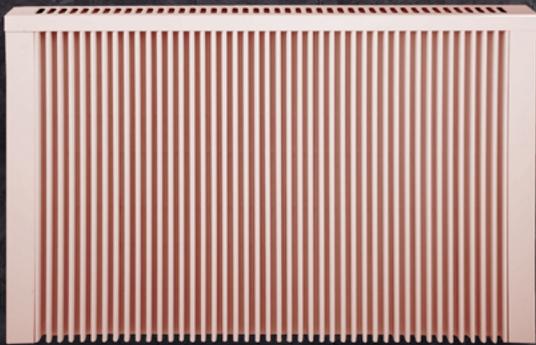




SUNFLOW

heating for life

Overview of the CZC1 controller



Instructions: Digital Controls

Basic concepts

- 1) Your heater will only use electricity if the **target** temperature is higher than the **actual** temperature.
- 2) As the target is reached, the heater will **power down**, trickle-charging as required to keep you warm.
- 3) You can set targets in various ways:
 - manually, by using the **UP** and **DOWN** buttons on the right of the controller on the main screen;
 - automatically, using **Prog** mode to set different targets for certain times;
 - or by various overrides (**Holiday**, **Boost**, **Set-back** and **Advance** modes).

TIP: If the bottom line of the display says “Holiday, Boost, Set-back, Advance” you know you’re on the main screen.

Overview of the CZC1 controller

(full instructions overleaf)

The diagram shows the SUNFLOW CZC1 controller with a digital display and four buttons. Callouts provide detailed instructions for each button and the display elements.

Day, date and programme no. (points to the left side of the display)

Actual temperature (measured by controller itself) (points to the 'ACTUAL' reading on the display)

Target temperature (set manually or by programme) (points to the 'TARGET' reading on the display)

UP button
DOWN button (points to the two buttons on the right side of the controller)

From main screen: Set a manual target temperature.
From mode screens: Move between options or change whatever setting is currently flashing.

These three options are accessed by pressing two buttons at once. (points to the bottom row of buttons)

CLOCK. Press buttons 1 & 2 together to change day and date.

°C/°F. Press 2 & 3 together to change between Celsius and Fahrenheit readouts.

PROG. Press 3 & 4 together to set or adjust heating programmes in Prog mode.

Button 1
From main screen: enter **Holiday mode**
From mode screens: **Select an option** (the one currently flashing)

Button 2
From main screen: enter **Boost mode**
From mode screens: **Copy a day's programmes** to another day

Button 3
From main screen: enter **Set-back mode**
From mode screens: **OK to confirm a change** you've made

Button 4
From main screen: enter **Advance mode**
From mode screens: **Clear to remove a setting** or exit a mode such as Boost

Programmes explained

Unless your fitting team changed them for you, your controller starts with the following programmes:

Monday to Friday			Saturday & Sunday		
1	6:30am	21°C	1	8:00am	21°C
2	8:30am	4°C	2	11.00pm	4°C
3	4:30pm	21°C	3	(blank)	--
4	11.00pm	4°C	4	(blank)	--
5	(blank)	--	5	(blank)	--
6	(blank)	--	6	(blank)	--

What this means is you will have heating on weekdays between 6.30 and 8.30am, and between 4.30 and 11pm. Weekends are slightly different - you will have heating all day, between 8am and 11pm.

During those times, the heater will come on if the **actual** room temperature is below the **target** of 21°C. Once the actual temperature is equal to the target one, the heater will work intermittently as required to keep it there. (See the section "The controller and the radiator" if you are interested how this works.)

At times when the target temperature is 4°C, the heater is effectively "off" as it will only come on if the room is below this extremely low target. This can be considered a 'frost protection' setting.

Thinking about your own programmes

Control is the key to successful and effective home heating. Sunflow heaters are highly controllable. If you heat rooms as and when you need to, you should improve your comfort level and avoid wasting energy on un-needed heating.

Have a think about when and why you need each area heated. This will help you choose useful programmes.

- For a bedroom you may only want heat for an hour or two in the morning, and another hour or two in the evening. These times can be different for different members of the household.
- For a bathroom you may also want morning and evening heat, but rather than going "off" (4°C target) in between these times, you could set a target of 16°C to ensure it never got seriously cold.
- For a hallway you could turn the 21°C settings down to 18°C.

It is well worth spending some time thinking about how best to set these up. You can always override a programme if you need heating at short notice, but setting programmes means you don't have to remember to change settings by hand several times a day.

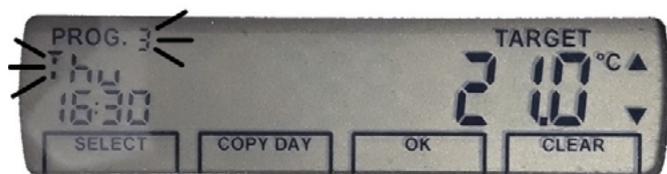
 **TIP:** Sunflow heaters produce a lot of radiant heat so you may find you can use a lower temperature than you are used to, and still feel warm (say 19/ 20°C if you are used to 21°C).

Prog mode – changing the programmes

Make sure you are on the main screen, not a mode screen. The menu at the bottom of the screen, indicating what buttons 1 to 4 do, should read “Holiday, Boost, Set-Back, Advance”.

1) Enter Prog mode by pressing buttons **3 & 4** together.

The screen will change. The new button 1-4 menu will be “Select, Copy day, OK, Clear”. The programme day and programme number will be flashing, as shown here.



- 2) Press **UP** or **DOWN** until the flashing section reads Mon 1 (this is the first programme on Monday).
- 3) Press **Select**. The time will flash.
- 4) Press **UP** or **DOWN** until the time changes to the one you want.
- 5) Press **Select**. The target temperature will flash.
- 6) Press **UP** or **DOWN** until the temperature changes to the one you want.
- 7) You can now carry on changing programmes, copy a complete set to another day, or finish:

To change another programme, press **Select**. The day/prog number will flash, use **UP** and **DOWN** to pick the next programme number (e.g. Mon 2) then return to step 3.

To copy these programmes to other days of the week, press **Copy day**. The target day will flash, use **UP** and **DOWN** to change day, copy day again to confirm, and **Clear** to return to Prog mode.

To finish changing programmes, press **OK** to exit Prog mode and return to the main screen.

Scan the QR code to be taken to a video detailing this process



Prog mode – notes

- A completely blank programme (time and target both show ----) can't be changed with **UP** and **DOWN** – you need to first press **Clear**, which toggles between a blank and an editable programme. You can toggle editable programmes to blank ones if you don't need all six per day.
- Programmes must be in time order – you can't set programme 1 to happen after programme 2. If in doubt, **Clear** the programme following the one you are trying to adjust, then try again.
- If you don't press any buttons for about a minute, the controller will exit Prog mode and return you to the main screen.

Prog mode - summary

Select moves between programme settings so you can change them. The current selection flashes.

UP and **DOWN** buttons increase or decrease whatever value you currently have selected.

OK tells the controller you are done making changes, and returns you to the main screen.

Copy day takes the six programmes from that day and pastes them into another day. This includes blanks.

Clear turns an existing programme into a blank programme (also used to leave **Copy day** mode).

Manual control, temporary

Simply press **UP** or **DOWN** to set a new target temperature. Your controller/heater will ignore the target temperature from the currently active programme, and use your own setting instead.

You can change this target temperature at any time by using **UP** and **DOWN** again.

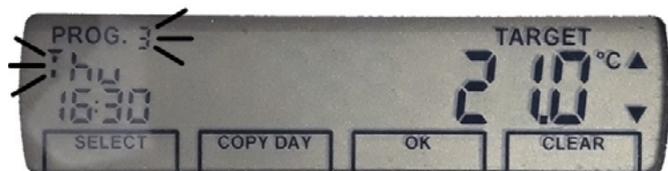
Your heater will switch back to normal when the next timed programme starts – or you can press **Clear** at any time.

Manual control, 24/7

If you wish, you can run the heater entirely on manual control by clearing every programme from every day. Then when you set your own target temperature as above, it will stay at that setting until you change it or cancel it.

- 1) Enter Prog mode by pressing buttons **3** & **4** together.

The screen will change. The new button 1-4 menu will be "Select, Copy day, OK, Clear". The programme day and programme number will be flashing, as shown here.



- 2) Press **UP** or **DOWN** until the flashing section reads **Mon 1** (this is the first programme on Monday).
- 3) Press **Clear**.
The day/prog number remain, but the time and temperature will be replaced with rows of dashes.
- 4) Press **UP** to move to the next programme.
- 5) Repeat steps 3) and 4) until all six Monday programmes are clear.
- 6) Press **Copy day**. The target day will flash, press **Copy day** again to copy Monday's blank programmes to Tuesday.
- 7) Press **UP** to move to the next day.
- 8) Repeat steps 6) and 7) until you have copied Monday's blank programmes to every other day – you will know you've done this when the flashing target day is back to being Tuesday.
- 9) Press **Clear** to return to Prog mode, and press **Clear** again to return to the main screen.

Now, when you set a manual temperature, the heater will hold it there.

 **TIP:** This makes the heater very easy to operate, but don't forget to turn heaters down when you're done using them or you will waste energy.

Override 1: Holiday mode

From the main screen, press **Holiday**. Then use **UP** and **DOWN** to pick your holiday temperature which will be maintained 24 hours a day, 7 days per week. You can choose blank (so no heating at all) or a temperature between 4°C and 12°C.

 **TIP:** Use this when you are away from the property on holiday, to look after the building – or during the summer with a blank setting, if you want to ensure the heating won't come on at all.

Override 2: Boost mode

From the main screen, press **Boost**. Then use **UP** and **DOWN** to pick your temporary temperature, which will be used for fifteen minutes.

Press **Boost** again to add more time. Each press adds another fifteen minutes, to a maximum of four hours.

Boost mode is *not* affected by the timed programmes. Any new instructions from timed programmes will only start after the boost finishes.

Press **Clear** to end the boost early and return to the main screen.

 **TIP:** Use this when you want a short burst of heating. It doesn't alter the programmes and you don't have to remember to turn the heating off again.

Override 3: Set-back mode

From the main screen, press **Set-back**. Your heater will continue to follow your timed programme, but reduced by 5°C. This is intended as an "economy mode".

Set-back mode follows the same timings as the programmes, but reduces the target temperatures.

Press **Clear** to end this and return to the main screen.

 **TIP:** Use this when you want to turn the heaters down while still maintaining a programme.

Override 4: Advance mode

From the main screen, press **Advance**. Your heater will skip ahead to the next entry in your timed programme.

The heater/controller will now bring the room to the target temperature earlier than scheduled. The controller will stay in this mode until the 'natural' start time of the next programme, the timed programme will then take over, ending at whatever time it normally ends.

Press **Clear** to end this early and return to the main screen.

 **TIP:** Use this when you are leaving the house earlier than expected, or going to bed earlier than expected, and don't want to heat rooms unnecessarily.

The controller and the radiator

There is an LED on the side of your Sunflow heater.

If the light on the side of the heater is **red**, it is using electricity.

If the light on the side of the heater is **amber**, the room is close to target temperature and the **Powerdown** feature is active (see below) – using electricity, but less than on **red**.

If the light on the side of the heater is **green**, no power is being drawn – any heat you feel is stored in the heater.

The light blinks once per minute; this is normal and represents the heater and controller checking the connection.

The controller briefly displays  when signaling the heater.

When Powerdown is active, this is reflected on the controller screen as well as the **amber** LED light – whether the heater is working at 25%, 50%, 75% or 100% of its full kilowatt rating is indicated thus:



When the light on the radiator is **green**, no power is being drawn by the heater. Any warmth you feel is from heat stored in the kiln clay, keeping consistent radiant heat with only occasional topping up.

Scan the QR code to be taken to a video giving further information about Powerdown



Pairing the heater

More details can be found in the Installation Guide.

- 1) Switch the radiator off at the mains. Turn it on again for three seconds. Turn it off again.
- 2) Turn the radiator on at the mains, it will now be in learning mode. The LED will blink green.
- 3) Press the button on the back of the controller within thirty seconds of completing step 2).
- 4) The controller will now pair with the heater and the LED will stop blinking.

Setting time and day

More details can be found in the Installation Guide.

- 1) Enter Clock mode by pressing buttons **1 & 2 together**.
- 2) Press Select until the day flashes. Then use **UP** and **DOWN** to pick the current day.
- 3) Press Select. Press **UP** and **DOWN** to choose between 12-hour or 24-hour clock.
- 4) Press Select. Press **UP** and **DOWN** to set the hours to the correct figure.
- 5) Press Select. Press **UP** and **DOWN** to set the minutes to the correct figure.
- 6) Press **OK** to save your changes and return to the main screen.

Scan the QR code to be taken to a video detailing this process



Restore factory set programme

Erases all your timed programmes and restores the factory-set ones at the top of page 16.

- 1) Enter Prog mode by pressing buttons **3 & 4 together**.
- 2) Press **Copy day**
- 3) Press **UP** and **DOWN** at the same time.
- 4) Press **OK** within five seconds to perform a factory reset. This will only take a second or two. Controller returns to main screen.

Scan the QR code to be taken to a video detailing this process



Adaptive Start (auto advance)

If you enable adaptive start, the thermostat learns to predict how long the room takes to heat up. You should design your 7 day programme accordingly. So suppose you need it to be 21°C by 08:00. Without adaptive start you might programme it to start at 07:30 hoping it will be warm by 08:00. But with adaptive start you simply programme it for 08:00 and the thermostat starts heating up at its predicted optimal time.

To enable or disable adaptive start, first find Copy Day as explained in *Setting the 7 Day Programme* then press buttons 1 & 3. Now that the display shows Auto ADVANCE you can switch adaptive start on or off with **UP** or off with **DOWN**. Press **OK** when you are done.

Once enabled, it flashes **ADVANCE** during predicted heat ups. In this example, at 07:35 it has advanced to prog.1 to reach 21°C by 08:00.

A newly installed thermostat may take about a week to optimise its predictions for your room and heater configuration.

Important Notes

Product Warranty

HEATER WARRANTY: 15 Years

This covers all parts of the heater. This includes the main casing of the heater, the heating elements and heat retaining tablets.

In the unlikely event that your radiator stops working due to a manufacturing defect it will either be repaired onsite or will be returned to the factory for repair.

We reserve the right to replace the heater with one of the same RAL colour if we deem it more appropriate to do so.

If the supply cord (power cable) is damaged, it must be replaced by Sunflow in order to avoid a hazard.

CONTROLS WARRANTY: 3 years

This covers all parts of the control system. This includes the parts of the control system which are encased in the side panel of the heater and any remote thermostat, input or communication device.

In the unlikely event that your controls stop working due to a manufacturing defect they will be repaired or replaced.

Software to control WIFI enabled thermostats is subject to the manufacturer's standard warranties / guarantees of availability.

GENERAL

No parts are user-serviceable. Your guarantee will be void if the heater is opened and/or maintained by a third party. If the supply cord (power cable) is damaged, it must be replaced by Sunflow, their service agent or similarly qualified persons, that have been pre-approved by Sunflow.

Warranties are valid whilst the heater remains at the original installation.

Warranties are not transferrable to a new property if the heaters have been moved.

Warranties are valid from the day of installation.

The heaters must only be used for the purpose for which they are intended.

The heaters must never be covered in anyway. Wet towels or other items must not be placed over the top of the heater.

The following are not covered: normal wear and tear; damage caused wilfully, accidentally, through neglect, in-home repairs, including electrical repairs, causing physical or electrical surge damage; any heater that has been opened or dismantled.

If you bought your heater from an independent dealer or installer:

1. You must register your warranty within 90 days of purchase.
2. You must liaise with your installer over the repair or factory return.
3. We will supply the necessary parts for any repair.

If you bought your heater directly from us:

1. You must retain your proof of purchase / invoice.
2. We will arrange the repair or factory return.

Nothing contained in these warranties affects your statutory rights.



Technical Support

Before calling check out our programming and support videos at:

<https://sunflowltd.co.uk/customersupport/>

Call us on 0800 158 8272

Email us at: support@sunflowltd.co.uk

Your product warranties have been registered.